

The Recommendations & Actions Tracker allows Overview & Scrutiny Committee to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each meeting. Once a recommendation or action has been completed, it will be removed from the tracker at the next meeting. The latest recommendations and actions are listed first.

Meeting Date Topic	Recommendation / Action (Cabinet member / Lead officer)	Decision Maker	Response/Progress Deadline	Status
15 May 2026				
Budget Monitoring	Action: Cllr Bayes requested, <ul style="list-style-type: none"> A breakdown of permanent staff using the apprenticeship route to complete necessary qualifications against those who are employed as apprentices and a breakdown of those who were 16-18 or 19+ on their sign-up date. What percentage of apprentices become permanent staff at the end of their apprenticeship, and do we utilise our full apprenticeship levy each year? 	O&S	Emailed ADFA and HR Manager for info on 15/05/2026	In progress
22 April 2026				
Update from People Services	Action: <ul style="list-style-type: none"> DSD to ensure source data and indices circulated to members 	O&S	EAs will ensure this is circulated in good time before July O&S Meeting	In progress
Work programme Setting	Action: <ul style="list-style-type: none"> Dem Services to bring forward a proposed work programme to July Committee 	O&S	Included with Agenda	Completed
18 March 2026				
Budget Monitoring	Action: <ul style="list-style-type: none"> To annually report, with the outturn every year, a split of where funding is coming from for major projects, be it government funding or within NNDCs own money. 	Cabinet	Cllr Shires to liaise with the finance team in due course. Outturn due to be seen in July	In progress

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Budget Monitoring	<p>Action:</p> <ul style="list-style-type: none"> For the committee to be updated on S106 money, where it was and what it was being used for. ADFA did explain a proportion was being used on internal audit recommendations and a new dedicated officer was working to close out those recommendations. 	O&S	Reached out to ADFA and S106 officers for some clarification but no answers as of 14.05.26.	In progress
Mobile Connectivity	<p>Action:</p> <ul style="list-style-type: none"> To see the new NPPF to ensure the infrastructure requirement for mobile connectivity is covered. 	Gov	Consultation ended on the 10 th of March, but no updated version has been published since the Draft in Dec 2025. Expected July 2026	In progress
Mobile Connectivity	<p>Action:</p> <ul style="list-style-type: none"> To pursue future meetings with the other MNOs, and their delivery partners, to obtain a wider perspective, and commercially balanced, insight on future plans for North Norfolk. To consider inviting other virtual operators, such as Giff Gaff, Tesco, Sky etc. to engage with the committee if the main MNOs are reluctant to. 	O&S	Virtual operators, infrastructure companies and the remaining MNOs were invited back. Only Cellnex have accepted.	In progress
28 January 2026				
Mobile Connectivity	<p>Actions: Committee agreed to</p> <ul style="list-style-type: none"> Write to Digital Minister requesting information as to their intention regarding further investment in rural mobile networks in North Norfolk. 	O&S	20/02/2026: Letter sent to Baroness Lady Lloyd, the Parliamentary Under-Secretary of State in the Department for Science, Innovation and Technology and the Department for Business and Trade	In progress

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			<p>08/04/2026: Update. Chased contactholmber@parliament.uk for a response</p> <p>12/05/2026 Update. Chased contactholmber@parliament.uk for a response</p>	
Mobile Connectivity	<p>Action: Mobile UK and BT kindly agreed to provide further information to, and to feedback to MNOs on, questions and suggestions raised.</p> <ul style="list-style-type: none"> To why land in the west of the district, that was offered to MNOs as potential sites for new masts, was never considered. Why the few remaining BT phone kiosks remain in the area. Is this due to poor mobile signal? If each of three MNOs could provide a list of where not-spots (biggest 3) exist on their network within North Norfolk. So NNDC and partners can look to locate potential sites for investment. For MNOs, NNDC, BT and Power Network companies to have regular dialogue to enable plans to facilitate power backups to affected areas, when instances of power outages are known in advance. 	O&S	<p>ASAP</p> <p>Update 03/02/26: Awaiting more details of when, where and to whom from Cllr Housden before Mobile UK can investigate.</p> <p>Update: BT unable to help</p> <p>Update 03/02/26: Mobile UK suggested providing our own data to MNOs so they could individually analyse.</p> <p>Update 03/02/26: Mobile UK feel they outlined discussions with Government on power resilience in the meeting.</p> <p>Update 11/02/2026: Resilience Manager gave feedback but explained they do not hear in advance of power cuts If affecting large numbers of</p>	In progress

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			households and goes beyond 10hrs.	
10 December 2025				
Rural Strategy	<p>Actions:</p> <ul style="list-style-type: none"> Is there a deadline for providing a Rural Position Statement of local services to ensure they are preserved as the Council transitions into a new authority. <p>(Assistant Director Sustainable Growth / Cllr J. Toye)</p>	O&S	<p>22/01/2026: Not been possible to progress beyond an initial scoping document. On a priority list to progress but little resource to do so. May seek outside support to put together an evidence document. No deadline as such but will attempt to assess the likely timescales for the work to be completed.</p> <p>Emailed Committee with update 12/05/2026: Update AD SG advised new scoping document had been produced and awaiting comment. Expected to go to Business Planning in coming months.</p>	In progress
15 October 2025				
Homelessness – Review of Data	<p>Actions:</p> <ul style="list-style-type: none"> An executive summary to be provided in future reports with clear bullet points to key findings. Reports should contain a manageable amount of data <p>(Assistant Director – People Services)</p>	O&S	<ul style="list-style-type: none"> Officers agreed to make the changes requested before presenting the Draft Homelessness Strategy to Cabinet Strategy Document coming to O&S in early 2026, following Cabinet <p>Feb 2026: Due to new ADPS just coming into post this would most likely be seen in June/July</p>	In progress

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09 April 2025				
Rural England Prosperity Fund Update	Recommendation: That a copy of the report received from Central Government is shared with the committee <i>(Economic Growth Manager)</i>	O&S	The report has not been received. 13.05.26. Update: Economic Growth report no indication that MHCLG will ever produce an evaluation.	In progress